Federal Communications Commission 445 12th St., S.W. Washington, D.C. 20554

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CONSUMER ADVISORY COMMITTEE -- ANNOUNCEMENT OF APPOINTMENT OF MEMBERS, DESIGNATION OF CHAIRPERSON, AND DATE OF MEETING

By this Public Notice, the Federal Communications Commission ("Commission") announces the appointment of members to its Consumer Advisory Committee ("Committee"), designates a Chairperson for that Committee, and the meeting date, time, and agenda of the Committee's first meeting under its renewed charter.

PURPOSE AND FUNCTIONS OF THE COMMITTEE

The Commission established the Committee in November 2000 for the purpose of making recommendations regarding consumer issues within the jurisdiction of the Commission and to facilitate the participation of consumers, including people with disabilities and underserved populations, such as Native Americans and persons living in rural areas, in proceedings before the Commission.

Topics to be addressed by the Committee will include, but are not limited to, the following areas:

- 1. Consumer protection and education (e.g., cramming, slamming, consumer friendly billing, detariffing, bundling of services, Lifeline/Linkup programs, customer service, privacy, telemarketing abuses, and outreach to underserved populations such as Native Americans and persons living in rural areas.
- 2. Access by people with disabilities (e.g., telecommunications relay services, hearing aid compatibility, video description, closed captioning, accessible billing and access to telecommunications products and services) to the extent that these issues are not within the jurisdiction of the Emergency Access Advisory Committee and Video Programming and Emergency Access Advisory Committee created by the Twenty-first Century Communications and Video Accessibility Act of 2010.
- 3. Impact upon consumers of new and emerging technologies (e.g., availability of broadband, digital television, cable, satellite, low power FM, and the convergence of these and emerging technologies).

The Committee is organized under, and operates in accordance with, the provisions of the Federal Advisory Committee Act, 5 U.S.C. App. 2 (1988). Each meeting of the Committee is open to the public. A notice of each meeting will be published in the Federal Register at least fifteen (15) days prior to each meeting. Records will be maintained of each meeting and made available for public inspection.

By Public Notice, DA-11-50, dated and released January 11, 2011, as published in the Federal Register, 76 Fed. Reg. 3633 (January 20, 2011), the Commission announced the renewal of the Committee's charter effective November 17, 2010. In the same Public Notice, the Commission solicited applications for membership on the Committee.

During the Committee's sixth term, it is anticipated that the Committee will meet in Washington, D.C. for a minimum of two (2) one-day plenary meetings per year. In addition, as needed, working groups or subcommittees will be established to facilitate the Committee's work between meetings of the full Committee. Meetings will be fully accessible to individuals with disabilities.

Members must be willing to commit to a two (2) year term of service, and should be willing and able to attend a minimum of two (2) one-day plenary committee meetings per year in Washington, DC. Committee members are also expected to participate in deliberations of at least one (1) working group or subcommittee.

APPOINTMENT OF MEMBERS AND CHAIRPERSON

By this Public Notice, the Commission appoints thirty-one (31) members to the Committee. Of this number, two (2) represent the interests of academia; eleven (11) represent the interests of consumers; six (6) represent the interests of the disability community; two (2) represent the interests of government/regulators; seven (7) represent the interests of industry, and three (3) represent the interests of tribal/low income/minority communities. The Committee's membership is designed to be representative of the Commission's many constituencies, and the diversity of the selected members will provide a balanced point of view as required by the Federal Advisory Committee Act. All reappointments are effective immediately and shall terminate November 17, 2012, or when the Committee is terminated, whichever is earlier.

The roster as appointed by Chairman Julius Genachowski is as follows:

Chairperson

Ms. Debra Berlyn, representing the National Consumers League (reappointment)

Members by organization and primary representative name

AARP—Chris Baker

American Consumer Institute—Stephen Pociask

American Foundation for the Blind—Paul Schroeder

Appalachian Regional Commission—Mark Defalco

Benton Foundation—Cecilia Garcia

Call For Action—Shirley Rooker

Coleman Institute for Cognitive Disabilities—Clayton Lewis

Consumer Action—Ken McEldowney

Consumer Federation of America—Irene E. Leech

Consumer Electronics Association—Julie Kearney

Center for Media Justice—Amalia Deloney

CTIA The Wireless Association—K. Dane Snowden

Deaf and Hard of Hearing Consumer Action Network—Claude Stout

Digital Policy Institute—Barry Umansky

Hearing Loss Association of America—Lise Hamlin

Helen Keller National Center for Deaf-Blind Youth and Adults-Dorthy Walt

Media Literacy Project—Andrea Quijada

Montgomery County, MD, Office of Cable and Broadband Services—Mitsuko Herrera

National Asian American Coalition—Mia Martinez

National Association of Broadcasters—Joel Oxley

National Association of State Utility Consumer Advocates—Lawrence Daniels

National Cable and Telecommunications Association—Rick Chessen

National Consumer Law Center—Olivia Wein

National Consumers League—Debra Berlyn (Chairperson)

Native Public Media—Dr. Traci Morris

Rochester Institute of Technology—Raja Kushalnagar

Speech Communication Assistance by Telephone—Rebecca Ladew

Time Warner Cable—Fernando R. Laguarda

T-Mobile—Luisa Lancetti

Utility Consumers' Action Network—Michael Scott

Verizon Communications, Inc.—Donna Rynex/Mary Crespy (joint appointment)

MEETING DATE, TIME & AGENDA

The first meeting of the Committee under its renewed charter will take place on August 17, 2011, from 9:00 A.M. to 4:00 P.M. at the Commission's headquarters building, Room TW-C305, 445 12th Street, S.W., Washington, DC 20554.

At its August 17, 2011 meeting, the Committee will consider administrative and procedural matters relating to its functions and may also consider consumer issues with in the jurisdiction of the Commission. A limited amount of time will be available on the agenda for comments from the public. Alternatively, members of the public may send written comments to: Scott Marshall, Designated Federal Officer of the Committee at the address provided below.

The meeting is open to the public and the site is fully accessible to people using wheelchairs or other mobility aids. Sign language interpreters, open captioning, assistive listening devices, and Braille copies of the agenda and handouts will be provided on site. Meetings of the Committee are also broadcast live with open captioning over the Internet from the FCC Live web page at www.fcc.gov/live/.

Simultaneous with the webcast, the meeting will be available through Accessible Event, a service that works with a web browser to make presentations accessible to people with disabilities. Persons wishing to attend through Accessible Event can listen to the audio and use a screen reader to read displayed documents, and can watch the video with open captioning. The website to access Accessible Event is http://accessibleevent.com. The web page prompts for an Event Code which is: 005202376. To learn about the features of Accessible Event, consult its User's Guide at: http://accessibleevent.com/doc/user_guide/.

Other reasonable accommodations for people with disabilities are available upon request. The request should include a detailed description of the accommodation needed and contact information. Please provide as much advance notice as possible; last minute requests will be accepted, but may not be possible to fill. To request an accommodation, send an email to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

For further information about the Committee, contact: Scott Marshall, Designated Federal Officer, Consumer & Governmental Affairs Bureau, Federal Communications Commission, Room 3A633, 445 12th Street, S.W. Washington, DC 20554; phone: 202-418-2809 (voice or TTY); email: scott.marshall@fcc.gov.